

## AUTODESK SUBSCRIPTION UPDATE

### Accessing your Autodesk Subscription Benefits will Soon be Easier and More Convenient than Ever Before.

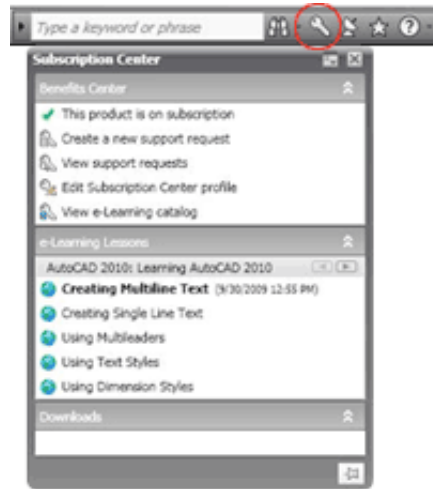
You are receiving this email because you have been identified as the Contract Manager or Software Coordinator on your Autodesk® Subscription contract.

**Please read below** for important information about upcoming improvements to your 2010 Autodesk® software, as well as [changes in user permission settings](#) that will enable easier access to Subscription benefits—including downloads of the latest software enhancements—directly from within your product.

#### Subscription Benefits: Access is Now Just a Mouse Click Away

You already have access to a variety of productivity tools on Autodesk [Subscription Center](#) including e-Learning, software downloads, and web technical support.

With these upcoming changes, you'll have improved access to Subscription benefits **directly from within your Autodesk 2010 software**.\* In most cases, you and your Autodesk software users will now be able to access Subscription benefits from within Autodesk software products—without entering a user name or password.



#### In-Product Access to Subscription Benefits Now Includes:

- **Downloads.** The latest software enhancements and time-saving productivity tools—released exclusively for Subscription customers—will be available for download from within your product—no sign in required
- **Learning and Training.** Access e-Learning lessons, instructional videos, and podcasts directly from your product interface
- **Enhanced Search.** The answers you need are at your fingertips with improved search results and in-product access to premium technical support content in the Autodesk® KnowledgeBase
- **Technical Support.** A new “Keep Me Signed In” feature allows easy in-product access to Autodesk’s world-class web support team—just set up your user name and password, and submit your request\*\*
- **“Keep your Subscription Advantage” Notifications.** Stay up-to-speed on the latest Subscription benefits with in-product alerts, and renew your Subscription agreement online\*\*\*

#### Setting In-Product Access Permissions

As a Contract Manager or Software Coordinator for your Subscription account, you have control over in-product access permissions for your Autodesk software users. This means that you may enable or disable in-product access to software enhancements and web support, as needed.

**Please ensure that your in-product access permissions are compliant with your company's policies and standards. In-product access permissions are separate from standard Subscription Center user permissions.**

To check or edit in-product access permissions, simply:

- Sign in to [Subscription Center](#) ([www.autodesk.com/subscriptionlogin](http://www.autodesk.com/subscriptionlogin))
- On the left hand navigation, click “Contract Administration”
- Click “Set Access from Product” link
- Select “Yes” to enable or “No” to disable in-product access to software file downloads

**For additional information about in-product access to Subscription benefits, please read this [FAQ](#).**

Thank you for being a valued Subscription customer. We hope that these new software improvements will help you and your organization get the most out of your Autodesk Subscription.

Best regards,

The Autodesk Subscription Team

